

## Sterling Drug, Inc. v. Oxford

747 S.W.2d 579 (Ark. 1988) · 294 Ark. 239 · 743 S.W.2d 380  
Decided Apr 4, 1988

579 \*579 **747 S.W.2d 579 (Ark. 1988) 294 Ark. 239  
STERLING DRUG, INC. Appellant, v. Charles  
G. OXFORD, Appellee. No. 87-172. Supreme  
Court of Arkansas. April 4, 1988.**

242 \*242 Appeal from Circuit Court, Garland  
County; Walter G. Wright, Judge.

M. Stephen Bingham, Little Rock, for  
appellant.

Bryan J. Reis, Ronald Naromore, Q. Byrum  
Hurst, Jr., Hot Springs, for appellee.

[294 Ark. 254-A] PER CURIAM.

Petition for rehearing is denied.

PURTLE, J., dissents.

DUDLEY, J., would grant rehearing.

PURTLE, Justice, dissenting.

I agree with the petitioner and amicus curiae  
that we should reconsider our opinion in this case  
294 Ark. 239, 743 S.W.2d 380 and grant  
rehearing. Several independent attorneys, the  
Arkansas Trial Lawyers Association, and the [294  
Ark. 254-B] AFL/CIO have joined in this  
impressive brief filed in support of the petition for  
rehearing. Their arguments are very persuasive.

The outstanding characteristic of the opinion  
in this case is that it clearly requires employees to  
suffer considerably more outrageous conduct by  
employers than is required of non-employees. This

is a distinction not previously made by any court  
so far as I can determine. It is a result argued by  
no one and sought by no one.

I agree with petitioner that this court  
erroneously substituted its own view of the facts  
for that of the jury. The evidence presented to the  
jury concerning the employer's conduct toward  
this petitioner showed that the employer:

1. communicated the false message to other  
employees that the appellant blew the whistle on  
their overcharges to the government causing the  
company to pay over \$1,000,000 in penalties or  
fines;
2. demoted him from highest paid sales position to  
that of a beginning salesman and transferred him  
to an especially created sales area in Texas;
3. wrote a letter to him setting up his termination  
(This typed letter had been used to get rid of  
others);
4. repeatedly and falsely accused him of  
misconduct when they knew he was under severe  
stress;
5. refused to issue stock he had earned;
6. sent him on many false sales leads;
7. made unauthorized deductions from his salary  
or commission;
8. threatened to sue him;
9. placed him under surveillance by other  
employers;

10. continued this type of conduct for eighteen months; and

11. admitted its conduct was intended as "harassment."

That's only eleven of the overt acts directed at the appellant. [294 Ark. 254-C] what course of action short of physical violence could be more outrageous? Obviously the appellee desired to inflict this humiliation and embarrassment upon the petitioner in order to get even with him because they thought he was a "whistle blower."

The tort of outrage was described by this court in *Growth Properties v. Cannon*, 282 Ark. 472, 669 S.W.2d 447 (1984), where we stated:

[T]he essence of the tort of outrage is the injury to the plaintiff's emotional well-being because of outrageous treatment by the defendant. If the conduct is sufficiently flagrant to give rise to tort, then the injury the law seeks to redress is the anguish itself and it need not rest, parasitically, on more demonstrative loss or injury.... [T]he argument confuses the intent to cause suffering with the intent to do an act from which suffering can be expected to result. The former may be maliciously intended while the latter may be merely the result of conscious indifference to the consequences. But even the latter, if sufficiently

580 wanton, will sustain the award. \*580 These words defining the tort of outrage describe well the activities of the employer in this case. In fact,

the acts of the appellant in this case go beyond the wrongful acts in every case where we have recognized this tort.

"Wrongful discharge" by its very terms is a "tort." If based upon contract the suit would be for damages for breach of contract or for specific performance. Every charge in the complaint and every pleading and the judgment in this case relate to a tort. As if by "plain error" this court reached back into the past, pulling out an archaic ruling from the only jurisdiction so holding, to declare for the first time ever that this "tort" is a "contract". I agree with petitioner that: "For this court to adopt an exclusive contract remedy for wrongful discharge and then make the measure of damages back pay [up until] trial would not merely put Arkansas in a distinct minority but would, in fact, make it by far the most regressive state in protecting workers and the public welfare."

[294 Ark. 254-D] We should reconsider our opinion and grant a rehearing in order that our laws and decisions relating to the tort of outrage and the employment-at-will doctrine remain intact. It is not necessary to overrule any precedent or construe any statute to reach the just and fair result of granting rehearing.