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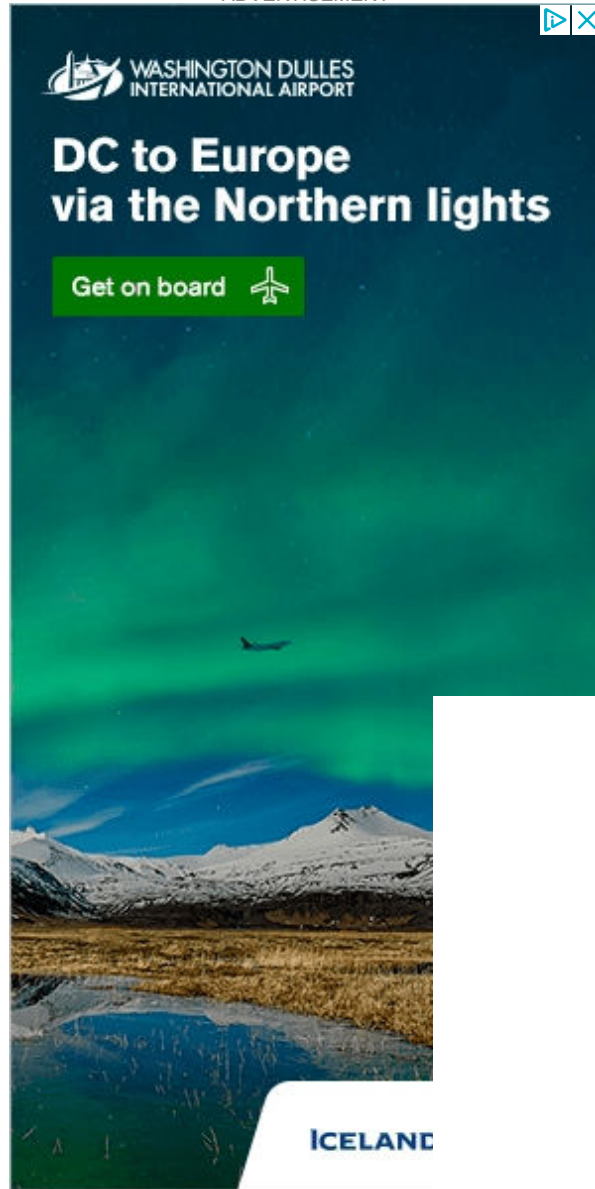
MAY 26, 1993 | 4:00AM

was the glint of sunlight
n barrels, or the sudden
t of men silhouetted
e desert sky. Whatever it
aught Linda Mitchell's
used her to pause by the
ndow of her secluded
r Buckeye that day in
scene outside was

a ridge, a few hundred
n Mitchell's house, stood
with rifles. As Mitchell
them with binoculars,
d back at her through
scopes.

d away from the window
d herself in a bathroom
usband came home
ours later. By then the

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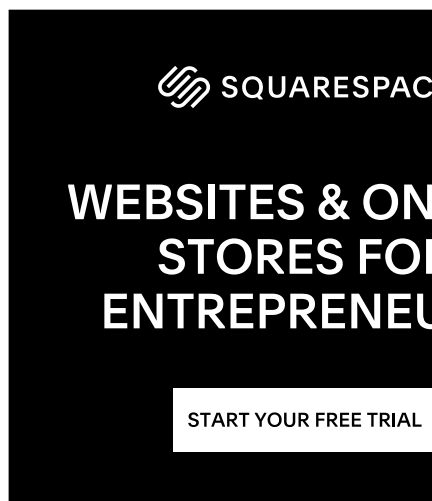
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e years as an engineer at Verde Nuclear Generating itchell had served as the f-styled Karen Silkwood-- "blowing the whistle" on fety violations. Just as she had been harassed by agement for her trouble.

men were there to send a age to me," Mitchell says. erde officials] were f carelessness with a ower plant, I knew they ble of anything, including that's what it took to shut

o evidence linking anyone Verde or Arizona Public ompany, which operates to the gunmen outside home. But it is e that by the day she fell se rifle cross hairs, ad been repeatedly y Palo Verde and APS in unnerving ways.



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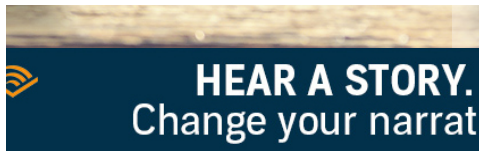


THE TESTAMENTS

By: Margaret Atwood

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and other Palo Verde
who have dared to point
problems at the nation's
clear-power facility--
0 miles west of downtown
have endured
on ranging from the
to the violent. They have
alted and threatened with
air cars and homes have
at and vandalized. They
ved menacing telephone
r careers have been
by demotions, transfers
ssals.

oyee, after complaining
amps and valves
to shut down the plant's
an emergency were
e, was transferred to a
exposed her to a higher
diation, raising the
possibility that managers
g the threat of exposure
mination to keep workers
other worker was

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lated. In fact, documents
by the Nuclear Regulatory
on (NRC) and the U.S.
nt of Labor indicate that
s the problem of whistle-
rassment more
ed than at Palo Verde.
; to the NRC, Palo Verde
harassment complaints
gainst it than any other
nuclear plant in the

e officials refuse to
nistle-blower cases. APS
n Mark Fallon says only
irst priority when
s bring concerns to us is
ghly investigate each and
gation. When an
is found to have merit,
obligation to employees
neral public to correct
blems." Yet APS is hard-
give a single example of
has happened.

d of harassment against
owers has been well-
ed by federal

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nic."

strophic? A review of
ower complaints at Palo
r the past five years shows
stem from legitimate
s about safety issues that
ne public welfare. These
ren't merely griping about
form was properly
r whether paperwork was
ne. If the things whistle-
e warning us about come
ousands--or even
of Arizonans face
to radiation.

g to federal law, utilities
re supposed to heed
arnings. The federal
up to monitor the
uclear power plants was
n 1946 to encourage
conscientious workers,
i the best position to spot
cts. The government
esn't have enough
s to monitor a plant's
re, so workers are often
bservers of safety

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... nuclear power, nuclear
e system and silence
owers who point out the
ecessary but expensive

't foresee that for a
like APS, it would often be
o pay comparatively small
to fight whistle-blowers in
to ante up the millions of
cessary to actually fix
(especially when those
are paid directly to the
ounded by the family of
man).

s say, did early regulators
that the NRC, the federal
argued with monitoring
, would often prove to be
chdog than a lap dog--a
ous partner in whistle-
rassment--or that the
vernment would create a
me and expensive
ystem for harassed
eaving many whistle-
ith few viable options
to stifle their urge to
slipshod plant

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ponents, sober industry
who insist that nuclear
safe--if they are operated

imply ordinary people
gent message: Palo Verde
afe as it should be.

two million people who
e affected if something
g at Palo Verde," Mitchell
owe it to the people in
to stand up and scream
oblem could be
s to them.

le treats safety concerns
whistle-blowers like some
ce. But I don't think the
o million people is
g to joke about."

e alarm went off at Palo
y on March 3, 1989.
with the Unit 3 reactor
eers scrambling to shut it
ore it could overheat. In
l room, frantic
is hovered over switches
designed to release a

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valves manually. But as
ed the valves, they were
old, frozen by near-total
The plant's emergency
stem had also failed, and
rs were forced to grope
ndly, wasting precious
s pressure continued to

e technician, reaching out
ked-out room, found the
was able to release the
t not before the plant had
lously close to having a
ident. If the pressure had
h higher, NRC documents
active steam and water
e burst through generator
into the atmosphere.

stigating the incident, the
ed Palo Verde with a
fine for neglecting to train
o deal with such a crisis
ling to maintain the
y lighting system.

said Palo Verde had
some of the most
tal rules of nuclear-

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hided, even though they
s problems. They knew
inda Mitchell had told
. told them. And told
ain and again, for more
years.

of Mitchell's battle with
ials was thoroughly
ed by the U.S. Labor
nt judge who presided
991 lawsuit against APS. It
h Mitchell's arrival at
e in 1985.

ive but fiery woman,
was brimming with
on. A 20-year veteran of
r industry in Maryland,
ager to begin her duties at
lac of nuclear power
the desert, where Palo
nite-domed containment
were then rising. But her
emeanor was soon

e about a week to see the
n't moving in the right
' Mitchell says. "I soon
that plant management
e about anything except

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...I did it through the
...ain of command and in
...terests of the company,
...ne the problem."
...job was to ensure that the
...ergency lights, which are
...to illuminate vital areas
...risis, were properly
...l and equipped with
...cks that would allow
...arn for eight hours.

...license from the NRC,"
...you have to have good
...y lights, but I knew the
...ad wouldn't make it for
...s. So I tried to get
...ent to put in new ones."
...internal Palo Verde
...ow she was repeatedly
...despite written and oral
...er supervisors.

...l, Mitchell approached
...e's resident NRC
...who is available to field
...s if management fails to
...7 problem. The inspector
...test of the lights. As
...ad predicted, they failed
...Some lights burned for

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... would be taken to the

... became a living hell after
... hell says. "Management
... osition that you just don't
... s to the NRC. It was
... e I started a war."

... utting the heretical act of
... federal officials about a
... fety violation, Mitchell
... l a liar by a Palo Verde
... r, who, according to court
... s, screamed at her in the
... ways. APS made minor
... ents to the lights, but not
... satisfy Mitchell.

... didn't work right, and I
... he says. "But the plant
... eve it for four years, until
... failed when they were
... led."

... March 1989 reactor
... Mitchell felt confident that
... ebuke from the NRC--
... g her accusations about
... onsiveness of Palo Verde
... rs--and the \$250,000 fine
... ully prompt APS to act.
... nt managers couldn't

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... rtisements. By clicking 'X' or continuing to use the site, you agree to allow cookies to be placed.
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alo Verde chief William
The violation . . . is
atic of your failure to
a working atmosphere
hands that identified plant
are expeditiously
nd corrected.

actions on these
its appear to have been
a large measure, by
y rather than by
l consideration of
that are expected to
ability and safety."
ll's dismay, the criticism
f ears.

instead of recognizing
a real safety risk here,"
ays, "the plant just
put Band-Aids on the
problem."

agers ordered the
n of lights Mitchell says
ly made, held together
a coating of glue. The
wrote at the time, could
e the high temperatures

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Ramsey from the NRC's office in Walnut Creek, visited Palo Verde in 1990 for an inspection.

opened next, Mitchell says, how desperate APS was to fix it.

Testified during Mitchell's deposition against APS that he was able to see that Palo Verde had such shoddy lighting. He testified that he believed the 1989 incident should have alerted officials that defective lighting could lead to loss of control of the reactor. It was clear to him who told his NRC colleagues about the persistent problems, that Palo Verde learned this vital lesson.

Records show that as Ramsey was about to return to California, he gave him a file containing problems with the reactor. He in turn gave it to Palo Verde officials as a courtesy, with the understanding they would make it and return it to him.

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poorly on Palo Verde
ent, were missing. The full
turned to the NRC only
ding from Ramsey.

he papers were taken
ile by mistake. But an
stigation of the incident
plant personnel had
east negligent" in
ng documents.

oint," Mitchell says, "I
gs were going to get bad.
ampered with documents
federal investigator. They
is issue to go away. I
at harassment was going
full force."
uessed right.

g events, later chronicled
or Department judge,
wirl around her. Palo
ector of quality
, Blaine Ballard, whose
ility it was to field
afety complaints, called
"bitch" in front of several
s and suggested to others
e fired. Palo Verde

ent issued a memo urging

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in because of fighting
APS could go bankrupt,
everyone out of a job. Word
ered down to workers,
nell says began making
g telephone calls to her

sment intensified
it 1990. NRC documents
one co-worker, Tim Hull,
o a mangled and scorched
n--a so-called "burn
ised in fire training--
at "this is what will
Linda." Two of Mitchell's
ls were poisoned. And
a car sped past her
ng gunshots into the
rtly thereafter, the
ppeared on the ridge.

ink it was paranoid of me,
is, to wonder if I was
ie," Mitchell says.

ation wasn't quite that
s at least clear that APS
on silencing Mitchell.
visor in the engineering
at, Dan Smyers, ordered
nd other workers with

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concerned about both the
business of his department and
safety, also warned
to keep a "low profile."
Mitchell had begun to
cry and tear from the
eyes, and was under a
treatment for stress-related
issues. She declined Smyers'
offer and sent a copy of the safety
report to the NRC.

She recalls, "I was sick. I
couldn't sleep. But I didn't want to
quit. I was responsible for a plant that
wasn't safe, either. So I kept going."

She says Palo Verde employees,
especially those who
were worried that her
report would prompt the NRC
to shut down the plant, began
targeting her on a daily basis.
From her office to the reactor
building, she received
many verbal gauntlets for
her report. As employees brushed by,
they often made
insults.

She told plant supervisors to
ignore the threats being made
at the time, but APS failed to even
acknowledge any of the workers who
reported the threats.

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downgraded only three
ter she had complained
re NRC.

ell, "enough was enough."
complaint with the U.S.
nt of Labor, alleging that
minated against her by
nd encouraging a hostile
ronment.

at the allegations
7 during the Labor
nt hearings on the
. The utility even hired a
gist, William F. Amberg,
ted that Mitchell was a
whose abrasive behavior
eads to ostracism and
nt. Yet Amberg, according
ny presented at the trial,
nterview her or any other
e employees before
is conclusions.

992 ruling, Labor
nt Judge Rudolf Jansen
alo Verde's claim that it
cted Mitchell, and had not
er. Jansen discounted
testimony and wrote that
ion of Palo Verde "could

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ing is amiss [at Palo Verde].
cancer growing which, if
continue, could become
mic."

was awarded \$50,000 in
tory damages--far less
1 million she had sought,
re of the largest nuclear-
ower awards ever--and
ordered to cease all
at. The Labor Department
he utility to upgrade
evaluation. But the
n did not come cheap.

nd her husband, Al, say
been forced to sell real
ir show horses and a gun
to pay legal bills. Their
ong with stocks and
gone. Despite Jansen's
chell felt the atmosphere
rde had been forever
her, and she quit her job
s year.

ell, the sacrifice goes
aterial things. She admits
bsessed by her battle with
it that seems to have

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er. She is Linda Mitchell,
ower. And it isn't a change
ter.

at realization is what
means when she says her
; "cost me everything."

ooking for pity," she says,
ay tears that spring forth
s of telling her story. "But
ring to do my job, they
my life. No Labor
nt ruling, no NRC
really help. Nothing can
t back."

lda Mitchell isn't the first
red, or to bear the scars of
at. Far from it. From the
, controversy has raged
lo Verde, and safety
have been at the center of

s 1983, a plant
ctor was quietly
information to the NRC
press about a broken
n that could have
l" the foundation of a vital

Since then, whistle

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14 complaints are
against Palo Verde at the
Department of Labor (the most
on), filed by whistle-
ho claim to have been
for leaking such
on. Although regulators
a total figure of whistle-
complaints that have been
g the plant's history, NRC
n Greg Cook admits the
tal is illustrative of Palo
story of worker conflict.

n to the prolonged battle
nell, Palo Verde is now
g down for a protracted
Thomas Saporito, who was
contract worker at the
91. Saporito, a veteran of
n the nuclear industry,
aplain with the Labor
nt after being denied a
act by APS.

reported several safety
at the plant, including an
i which Palo Verde
ad hammered on devices
for reactor-coolant
which prevent overheating.

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en't treated right and they
on? We're talking about
."

lso says he has seen
ulsify documents, and
nt officials make
requests to the NRC for
"justifications for
operations." If granted, a
s the plant to keep
with equipment that is
federal standards.

f shutting down the plant
aintenance and fixing
m, which, as we all know,
PS \$1 million per day,
ut Band-Aids on
t. That is incredibly
s," Saporito says.

ng the safety concerns,
who has also criticized
cedures at other nuclear
ys he was belittled by
rs and pushed into a fence
orker whom Saporito had
f failing to follow safety
s.

aggressive manner and
owing record branded

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Saparito is prone to self-
ement (I am here to save
from the Palo Verde time
solemnly intones), many
ns have been verified by a
partment judge, who ruled
or on May 10. Perhaps a
go is a necessary
te for taking on a
giant like APS.

apinto, a Washington,
er who has sued utilities
of dozens of whistle-
ncluding Mitchell, says
e Saparito's and Mitchell's
the "system is broken."

calls Saparito's victory, in
judge ruled that APS
ated against him,
ole." Representing himself,
attled Palo Verde's stable
iced lawyers and won.

ament to the strength of
at as an unemployed,
an technician, he was able
a well-financed opponent
ed by the largest law firm

"
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and those problems

or he discovered

g odd about Palo Verde's

ence, which officials say

imbed. While it is true the

t be scaled, Singley

d that it could be lifted out

and with ease, leaving a

p at the bottom.

being rewarded for his

on, Singley was allegedly

get the incident. When he

alo Verde management

e him. He is now working

lroom at an APS building

z.

of the settlement prohibit

om talking about his case,

iber of the plant's

uard union says Singley

an unfair deal" by APS,

dn't have accepted the

t.

niliated the guy when

ld have been

ing him. But what he

at would have cost a few

x," the union member

y intimidated him into

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d cases dating to 1987.

he year that Sarah
plant technician,
ed to her supervisors that
n set up to monitor the
d valves necessary to shut
o Verde's reactors wasn't
"We couldn't tell if the
d valves--obviously, vital
e plant--were performing
Thomas says. "And Palo
ldn't do anything about

alled the NRC, and
ely began suffering the
nces. She received
g telephone calls and her
ndalized. But most
e was reassigned to a
on--one that could mean
liation exposure than her
though the exposure
e still well within the
NRC levels, Thomas
t her new assignment.

plant trying to send me a
with that extra radiation? I
v," she says. "But I know it

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o her old job.

se any ruling by a Labor
bject to review by the U.S.
of Labor, Thomas hasn't
any satisfaction from
complaint has languished
gton, D.C., for five years,
final ruling.

as case illustrates the
ies in the federal appeals
: whistle-blowers. The
is devised by Congress as
ective way for whistle-
o seek satisfaction--the
that rather than filing a
d enduring years and
f dollars worth of
abused workers could
ough Labor for a
affordable price.

e-blowers' lawyer David
says the cure is
s worse than the sickness.
cal how long it takes to
gh an appeal with the
partment," he says. "Even
e nuclear-regulatory
this country is set up to
n workers reporting

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errent to whistle-

istle-blowers have the
ability to represent
s, they must hire lawyers.
must take their cases to
office of the Labor
nt, where they are almost
en a cursory examination
ed to a federal
ative-law judge.

e whistle-blower wins in
before the judge, the case
to the Secretary of Labor
ruling. This final leg
ways takes four to five
etimes longer. Labor
nt spokeswoman
adamson says the delays
se of understaffing. "There
any complaints and not
eople to study them," she

while less than litigation,
ubstantial. Thomas says
ent \$40,000 on legal fees
expenses. She warns that
owers with more
ed cases face higher bills.

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ng is a matter of survival
ustry that wildly
ated itself 20 years ago by
; that nuclear reactors
it up the nation with
cheap to meter. Flaws
paired at great expense.
s a reactor must be shut
ake those repairs, and
ng losses may exceed \$1
r day, a sum that can
s threaten the very future
ty.

the situation at APS in the
f 1989, when harassment
nda Mitchell began in
one of the plant's three
was running. Unit 3 was
ause of the March
he other two were idled
C because of similar
blems.

ighting for its life.
beginning, Palo Verde had
st-overflow nightmare.
to cost \$3 billion in 1973,
ag ballooned to \$9 billion
e Unit 1 was completed in
bined with slower-than-

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"white elephant of the
ren APS president and
De Michele confessed in
building the plant was
a mistake.

atmosphere, a whistle-
complaint like Mitchell's can
explosive effect. Every time
plant must write a self-
report, as APS did when
first pointed out lighting
it affects the plant's NRC
ord." Bad marks frighten
ers, make the utility a less
investment and deter
. The stakes are so high
ationalized harassment to
istle-blower complaints
ne sound fiscal policy.

to understand that it is
s cheaper for a utility to
whistle-blower, and then
it her if she takes her case
han it is to actually fix the
blem," Colapinto says.

ne whistle-blower is made
le of, it has a chilling
others are less likely to
ward Utilities save money

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That's not a lot of money utility," he says.

s proudly to an NRC
s year that found that
workers were concerned
would be harassed if they
ed to management. But
Greg Cook acknowledges
udy was "somewhat
rather than a scientific
workers, and that it
answered the question of
any employees are
complaining of harassment
grievances with the Labor
nt.

There is a systematic effort
age whistle-blowers, as
nd others claim, workers
able to turn to their
onally appointed
the NRC, for help. But
to federal records and
sions of NRC officials
s, the agency often does
d whistle-blowers or to
e their concerns.

g to a 1987 congressional

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Business With Industry,"
the agency for "abdicating
regulator . . . in some
ways."

ing and still relatively
industry," Mitchell explains.
has worked for everyone
the top managers and
are friends, and there is a
element between
nt jobs and business. The
es keep popping up again
"

ose names is that of Ken
er NRC chairman, who is
nber of the APS board of
Mitchell asks, "Do you
hink that when APS has
it at Palo Verde, they don't
arr on the phone doing
ontrol with the NRC?"

on says Carr's "experience
y valuable to APS. But . . .
never be able to
influence regulators. Nor
or anyone else at Palo
"

the NRC's conduct in the

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were given written slaps
st by the NRC. Neither
hed by APS.

n, federal regulators, as a
policy, often allow a
remain in a harassment
ndefinitely. It is NRC
efrain from seeking civil
against a plant that
worker until after the
partment issues its ruling.
h Thomas' case, that can
's.

U.S. Senator Joseph
n, the Connecticut
who chairs the
ittee on Clean Air and
egulation, demanded that
nspector general look into
gency handles whistle-
ases.

n, an inspector general
or, says the NRC has
ed 25 whistle-blowers,
several at Palo Verde, and
e a report making
ndations on how the
handling of worker
can be improved. The

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that the money that pays
ers for their courtroom
s with whistle-blowers
m utility bills--in other
S customers are paying
at the utility can fight to
g safety problems.

d-payer,' as we call them,
ing and going," Mitchell
y are being charged ever-
es to finance APS' legal
ainst those of us who are
nake the plant safer. I
x citizens or APS
ers ought to be too happy
."

n stockholders and
s alike have reason to
the millions of dollars
egal fees is that the man
esumably setting company
h regard to whistle-
PS chairman Richard
ds to benefit every time a
ower case goes to court.
rm, Snell & Wilmer, is in

ists there is no conflict,
t Snell & Wilmer was

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ed put APS together from
of small utilities in 1952.

say how much it spends
histle-blower cases, but
s the legal fees are just "a
ing business." He defends
ny's relationship to the
s a "very old, mutually
one." Richard Snell,
s, has only an "old,
relationship" with Snell &
nd is not currently an
tner in the firm.

are signs that some APS
ers have raised eyebrows
angement, and that they
d that their company has
millions of dollars on
glings with whistle-
according to company
ne group of shareholders
issue with company
in 1992.

se, APS developed a
e strategic activity" report
osed to deal with the
y discovering the "root
why "we have people so

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steps to rid ourselves of
udes." APS, he insists, is a
ower-friendly company.

THIS

**IP
MAIL
RS.**



But Mitchell,
who continues
to keep watch
over Palo Verde
from her home-
-which is
located two
miles from the

ent domes--says that
really wants to do is rid
orkers who complain. It is
at that may be exactly
company is achieving.

employee who requested
y says she would "love to
ward and talk about safety
at the plant," but is afraid

e says, "if you worked at
e, and had seen what
iose whistle-blowers went
ou would just keep your
at, too. They were
y destroyed.

sounds terrible, but

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www.azplea.com

TOP ARTICLES

1/5

PHOENIX
NEWSPAPER

Fired Phoenix Cop Wants
Back

>>

u

Thomas C Anthony

Is making innocent civilians crawl down a hotel hallway,taught at the academy?

1d Like Reply

View 7 more replies

Karrie Flanigan

Jacki Hancock that just ma...

Karrie Flanigan

Jacki Hancock that just makes too much sense for some of these idiots that post and have nothing else to complain about. Thank you for supporting LEO!

23h Like Reply

People who reacted

All 3

2

1

City of Mesa Police Department

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Up Shaver g on ok

TOBER 17, 2019 | 9:16AM

ay, the Mesa Police
nt shared a post on
encouraging people to
ie Mesa Police Academy,
enters aren't ready to let
ment forget what
to Daniel Shaver, who
by a Mesa officer three

st calling for recruits, one
zed whether "making
civilians crawl down a
way" was something that
at at the academy?"

/ 2016, Mesa police
ilip Brailsford shot and
26-year-old Shaver after
onflicting commands at
ed man in a hotel hallway
l minutes. **Bodycam**
ter released of the Texas
gging for his life before he
vent viral.

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ed for Her Life as Daniel Shaver Dead; Now She's Suing Mesa Officers

thin-skinned officers are
ready to forget what
. After another Facebook
er chimed in, a Mesa cop
personal account to call
ers "idiots" on the
at's Facebook page.

said the original
er "seems to have a 100%
with police" and that most
t bad. That's when Karrie
a 20-year veteran with the
ce Department, published
it saying that the second
"just makes too much
some of these idiots that
ave nothing else to
about."

Police Department itself
ed" Flanigan's comment
ople bringing up Shaver's
idiots," but Flanigan's
has since been deleted. A
count dedicated to calling
ces of alleged police

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ertisements. By clicking 'X' or continuing to use the site, you agree to allow cookies to be placed.
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NIK HASHETA, a
at spokesperson, told
ew Times it was an

our social media is kinda
ed by a few different
s, including PIOs [Public
on Officers] and backup
sheta said. "All of us have
l Facebook account linked
be an administrator" for
Police Department page.
e back and forth between
s particular PIO was
hrough and liking things
are there was some
a on the post. He saw
ame, recognized her, and
ntly clicked "like" when he
ie good part at the end of
The PIO did later un-like
hasheta said.

ing of Daniel Shaver
ational scrutiny to the
ce Department: The
nt of Justice is still
ing Shaver's death, and
amily filed a \$75 million
er Brailsford's actions.

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THIS

IP

MAIL

RS.



In 2014, a Red Mountain High School teacher struck up a relationship with a 15-year-old student.

Other students

about it, and when the

ched Flanigan, a school

officer stationed at Red

, Flanigan questioned the

lenied it. Flanigan asked

of school athletics to

he accused teacher, who

d it.

nd the *Republic* **reported**,

lidn't write up a report on

heard or the actions she

Mesa Police Department

initiated an internal

o Flanigan's handling of

ter Shaver's killing,

was fired and charged

nd-degree murder. But he

was acquitted of the

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ver. The retirement
ilsford to collect a
which totals \$30,000

*r: This article previously
ilsford was reinstated by
e. The city reinstated him.)*



Meg O'Connor is a staf
writer for *Phoenix New
Times*. She previously
worked for the *Miami
New Times*.

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enter for homeless seniors. / Elizabeth

Has a \$5 Program to the Homeless. It Doing?

OCTOBER 17, 2019 | 7:00AM

\$4.8-million, five-year
to help homeless people
room for improvement,
LOW.

X C.A.R.E.S., or
ty, Action, Response,
ent, Services, the program
017 when the city inked a
on **contract** with
ty Bridges Inc. to take on
an task: clear homeless
the street and get them
air foot

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**Old Phoenix Woman Became
s After \$50 Rent Increase
on Budgeted for Affordable
' Not Enough, Advocates Say
ver Testers Report Racial Bias
come Senior Housing Facility**

Community Bridges
ching out to homeless
Phoenix in July 2017, it
to meet several goals laid
contract, although it has
s, program reviews show.

orts – a jumble of
figures and inconsistent
periods – also raise
about information not
ked, like the proportion of
to eventually go back to
he streets after going
rograms set up by
ty Bridges, or how many
e arrested during
which police can join.

artner with police if a
eted approach is needed,”
ct states vaguely.

contract budgeted for,
ner things, seven full-time

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avioral health care and treatment nonprofit on that has been in since 1982, according to n the Arizona Corporation on. Besides running homeless outreach it has also **operated** the ty Addiction Recovery the Arizona State Hospital iary 2018.

onsistently has concluded nunity Bridges is meeting ctual obligations, despite at it has missed the mark performance metrics.

e, any efforts to address ress in Phoenix are made re challenging by a lack of ffordable-housing ents, which are prohibited w, and by a onal mental health **system**.



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ty Bridges contacted 1,384 people. Of those, it had 73 of them, or 27 percent, 0, 2018. The contract contacting at least 1,000 d for engaging – g with and getting on from people – at least 3.

people engaged, ty Bridges was supposed o a housing plan for at thirds of them. By the end 018, with two months left tract year, Community as pretty close to its goal, ent. It exceeded its goal of percent of the 373 into 7 or permanent housing.

partway through the ntract year, from July igh June 2019, showed ortfalls. By the end of th three months until the contract year, ty Bridges had engaged t of clients – far short of irds called for in the

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Services Director Tamara
noted the low engagement
saying "Improvements are
before concluding, not
accurately, "Community
providing appropriate
and is satisfactorily
the contractual
ments."

an amendment to the
doubled the percentage of
at Community Bridges
and in housing, from 15
30, after the city
the size of its outreach

the first two months of the
year, July and August, it
that goal.

for example, 163 people
street outreach program.
them, or less than 25
had a "positive" exit,
they graduated to housing
care facility.

contract with the city, 30
the people leaving CBI's
reach Program need to

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presents an annual goal, soon to claim that the on is falling short. Tamra a spokesperson for the an Services Department, at statement.

centage will increase each individuals move through is of change,” DaCosta nail.

August 2018 through st 2019, Community dges helped get 294 le off Phoenix streets.



mphasized the
g nature of reaching out
living on the streets.

ty Bridges “is
ing individuals who are
crisis,” DaCosta said. “The
f those living on the
ve ongoing mental and
ealth conditions and have
o access to health care.”

, “There is an absolute

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ty Bridges does not track
er of people it helps find
who eventually return to
homeless. Instead, it leaves
gathering to the housing
making it difficult for
ty Bridges or the city to
v many of its clients
housing.

lient enters housing,
transferred to the housing
project,” Da Costa said.
ing project tracks the
lients who return to
ness.” The number of
to return to homelessness
g through the program
nclear.

rofit and the city both say
ot track the number of
tested as a result of
hrough Community
nd PHX C.A.R.E.S., even
ose arrests would occur
of the city's program.

ew Times has yet to
ta, requested in April
Phoenix police

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E ON THE STREET. ASKED

ne city considered that
good value for the \$4.8
at Phoenix will pay
ty Bridges over five years
rough average of \$3,500
1 – Ingersoll did not
rectly.

ne plunged into an
on for why the program
etrics it does. The 294
resented a 42 percent
it rate," out of 688
ents," Ingersoll wrote in
Contacts are defined as
eaking with a person,
ngagement means more
a, like getting them
a case management plan.

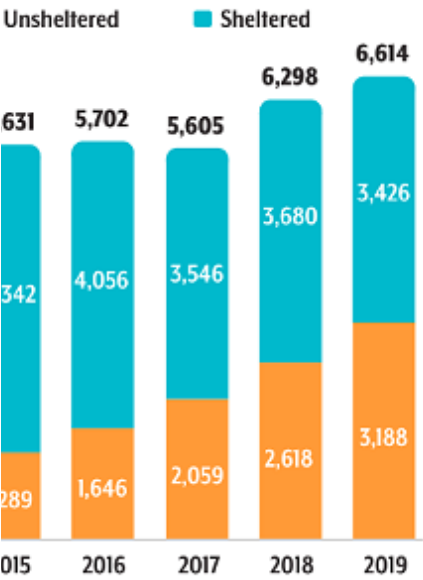
it not everyone
ds is that sometimes
nts will take 20 to 30
with someone. Sometimes
nt only comes after a few
out rarely on the first
he added. "That is why
ement number is the
iber and not the contact
"

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homelessness."

wledged that the record-keeping had improvement. Until July, it was on paper, rather than a computerized system. "We kept it in binders," she said. "The program's records, which are 20 feet deep a month."

Total PIT Count, 2014-2019



Sheltered count has been steadily increasing.

The count shows the number of sheltered and homeless people in Maricopa County counted every year. / Maricopa Association of Governments

ers of homeless people in the Valley continue to grow as the region grapples with a severe housing shortage.

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PHOENIX
IP
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IRS.



that in 2017,
1,508 people in
Phoenix did not
have housing,
up from 771 in
2014. The
number of

ed people has risen
ie Valley more broadly,
r than 6,000 people in
rding to an annual count,
ian 6,660 in 2019.

e, the city’s description of
L.E.S. depicts
ness as a blight and a

am “was developed in
to a significant increase
es related to persons
out shelter in
oods, parks, and other
ces,” reads one
n from a monthly report.

esidents can call a
hotline “to report issues
homelessness,” at which
city will respond, first with
or said homeless person,

“Learn more enforcement

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Community Meeting Speaking

| OCTOBER 17, 2019 | 6:30AM

Latino families
g more than 100 people
ed into the Maryvale
ty Center on October 15 to
the Maricopa County
office, and Sheriff Paul

-ordered community
as intended to strengthen
hip with the Latino
y and to extinguish racial
ation in the office that
nder former Sheriff Joe
no Penzone replaced in
lection.

ay through the event,
disappeared – a fact
wnst even to the meeting's
retired police chief
arshaw, who called him
k toward the gathering's
1.

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d phrases including
and "the judge is going to
ed when he finds out he
ed through the audience.
quickly pivoted, opening
p for questions.

ion is: Why isn't the
e?" asked the first person
e.

ad, in fact, attended the
ut left early, retreating
ck amid questions about
s implicit bias in
ent and partnerships with
on and Customs
ent.

, which could not be
by other MCSO deputies
pset many attendees,
some who felt it
ated the office's ongoing
ce to the concerns of the
ents it has repeatedly
olice with equity.

etina Place

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Community meetings like these are
to build trust between the
Office and Latino
Community.

A federal judge found that
then under Arpaio,
MCSO **racially violated the rights** of
Maricopa County by
subjecting them to racial profiling, a
claim as *Manuel de Jesus
Llendres v. Arpaio*. Because
MCSO is currently under
supervision by a court-appointed
monitor, the office must also hold
community meetings until
found to be in compliance
with the federal court's mandate –
regardless of the circumstances, until racial
profiling no longer exist in its
operations.

Comments allow MCSO to
engage the community on its
work and provide an
opportunity for community
members to make comments
on MCSO's policies and
procedures. Penzone has assumed
responsibility for overseeing this
comment taking office.

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ing that Penzone failed to
the meetings at locations
that were accessible to
of the Latino community
sted by Arpaio's
onal policing. The evening
as instead facilitated by
itors, a team of former
ement officers, and
selected by the judge to
CSO continues to move
pliance.

Portable Questions

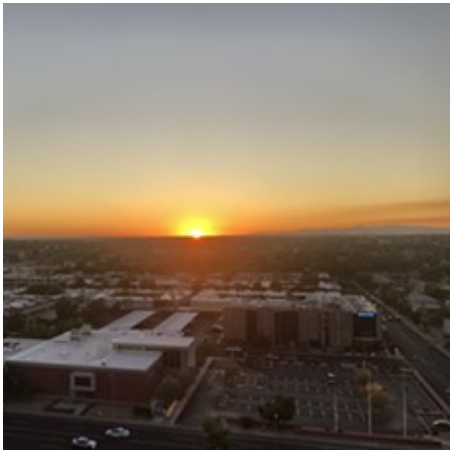
departure from the back
m, though unannounced
ained by remaining
cers, occurred around the
ommunity members
ing questions about his
cently released traffic

which is also court-
, found racial disparities
n MCSO's enforcement at
os, with Hispanic (the
sed this term rather than
or black drivers more
e arrested and searched
ed over by MCSO

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or Public Research, which
attracted with to conduct
is.



ounty, Hispanic and black drivers are
be arrested for exhibiting the same
ommitting the same infractions as white
ah Critchfield

audience member asked
7 people that 3 percent
ed, the presenter could
r.

continued.

ny of the people arrested
affic stops were taken to
venue Jail, and then were
CE custody from there?”
rador Reza, a local
y organizer. MCSO
uid they don't have this

s been doing these

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is time, the Democratic
iffled out, according to
dience members standing
n the back.

Like Things Are ng"

ng continued with a
on on MCSO officers' use
meras, another
ent of the court. The office
l in a \$6.2 million, five-
act with Axon, a private
that provides technology
ons to law enforcement,
all of its officers are
with cameras.

the presentation,
about the cameras
who turns on a body
The deputy himself"),
body camera could be
in certain tactical
(the short answer was
l how long a Freedom of
on Act request for body
otage takes to process ("It

oint are they required to

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led the presenter. Millan
tly appointed by Penzone
e Community Advisory
independent five-
oard (also a result of
) created to advise on
ted to the Latino
y.



Advisory Board member Herrera offers her
r to community members. / **Hannah**

THIS

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MAIL
RS.



Answers were
often long and
technical,
punctuated by
pauses to
translate from
English into
Spanish – one

peatedly had to be
to stop rushing through
n English – as MCSO

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community," said **LOUIE**
lobbyist who works for
said that his impression
necessarily from what the
were saying, but the
which they were

se things are worsening,"
a Herrera, another
ty Advisory
mber. "Penzon leaving
to the community that
nothing he's doing
e has to, not because he
at partnering with the
y."

nce filtered out as the
oncluded, and some
continuing to talk in groups
e building. These groups
d some of the past 11
e *Melendres v. Arapio* was
re were original plaintiffs
organizations Somos
nd ACLU speaking near a
court monitors, who'd
om places as far as North
nd Florida to facilitate the
standing nearby, a group

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Hannah Critchfield is an editorial fellow for *Phoenix New Times*.

CONTACT:

Hannah Critchfield

FOLLOW:

Twitter: [@hannacritch](#)

Upcoming Events

Arizona Coy...

Thu., **TICKETS**
Nov. 21, 7:00pm

Phoenix Sun...

TICKETS
Wed., Nov. 27,
7:00pm

Phoenix Sun...

Thu., **TICKETS**
Nov. 21,
8:30pm

Arizona Coy...

TICKETS
Wed., Nov. 27,
7:30pm

Arizona Coy...

TICKETS
Sun., Nov. 24,
6:00pm

Phoenix Sun...

Fri., **TICKETS**
Nov. 29,
7:00pm

Comedian M...

Thu., **TICKETS**
Nov. 7, 8:00pm

Arizona Coy...

Sat., **TICKETS**
Nov. 30,
6:00pm

POWERED BY goldstar

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Phoenix Cop is Job Back

OCTOBER 18, 2019 | 9:48AM

Phoenix cop Tim Baiardi is
back in the city over his recent

Baiardi **admitted** in court
that he committed a
slapping a handcuffed
in the face, he still thinks
Phoenix Police Department
will hire him back.

Today, **ABC15** broke the news
that the officer had requested a
review with Phoenix's civil service
to appeal his firing. The
case was subsequently held
closed, locked doors. The
court will hear testimony from
both sides in this case, and it will be a
decision before the board makes a
decision on whether to reinstate

STORIES

**p Calls People 'Idiots' for
Up Shaver Shooting on
K**

Two Phoenix Cops to Be

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board member for the
Law Enforcement
Union. He had previously
ended in 2005 for striking
andcuffed suspect.

member, Baiardi was
on off-duty security detail
post on 51st Avenue and
Hool Road when he
saw a man on suspicion of
shoplifting. Baiardi handcuffed the
man and took him into the store's
security office. While the
man was sitting on a bench,
Baiardi held him with his arms behind
his back. Baiardi slapped him in the

face. Baiardi took the man
to the back room and
stripped him of his clothing.
Baiardi delivered "2-3" knee
strikes to the man's groin
and "4-5 closed fist strikes"
to the man's chest in addition to the slap.
The incident was captured on video by a
security camera in the Walmart

store. Supervisors learned of the
incident and Baiardi was placed on
administrative leave. The department began a

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ivated assault. An
t against him states that
apped [the man] across
le of his face with
ble force," and that
enied striking [the man]
stioned by two
rs and provided no
on for the strike."

s denial, Baiardi took a
n July that allowed him to
ty to the lesser charge of
conduct. As part of the
t, Baiardi will be placed
ervised probation, will pay
to the victim, and will
riminal conviction
o the Arizona Police
standards and Training

aiardi was able to get the
arge pleaded down to a
nor, instead of a felony,
officer certification wasn't
ely revoked by the
board. But the board will
iewing his case and may
certification, preventing
om again becoming a

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IRS. under pressure
for its high rate
of shootings
and disturbing

some of its officers,
the public to know who was
at decision. As
a person said at the
Phoenix Police Chief Jeri
Baiardi terminated Officer
Baiardi's employment with the
Phoenix Police Department."

is also one of dozens of
Phoenix police officers whose
posts were included in a
report created by the Plain View
Project as an effort to catalog
and racism among police
nationwide.

This post was not included
in the database, a *Phoenix New*
review of Baiardi's Facebook
posts (since been deactivated),
in which Baiardi posted a meme
of United States Secretary of
Homeland Security James Mattis captioned:
"Be professional, but have
kill everybody you meet."

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Meg O'Connor is a staff writer for *Phoenix New Times*. She previously worked for the *Miami New Times*.

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